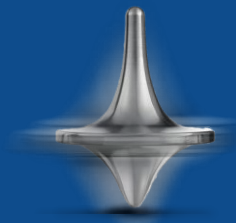


CLIENT STORY



Your Regulatory Technology Partner

CASESTUDY

KPMG

Practice Suite Management

6
OFFICES

3
MODULES USED

3
MONTHS OF
WORK

KPMG is a global network of independent member firms which employs more than 207,000 personnel across 153 countries and territories. These firms offer audit, tax and advisory services, working closely with clients to help them to mitigate risks and grasp opportunities. Member firms' clients include business corporations, governments, public sector agencies and not-for-profit organisations, all of whom look to KPMG for a consistent standard of service based on high-order professional capabilities, industry insight and local knowledge. In Cyprus, KPMG currently employs more than 900 persons across 6 offices island-wide.

THE CHALLENGE

A prominent organisation such as KPMG both delivers and requires absolute quality of service. In this case, the firm required software automation which would introduce robust, high-impact solutions of excellent quality with supreme results in terms of functionality. The challenge was to completely unify the management of a myriad of processes and procedures through the emplacement of an integrated software solution. This would ensure enhanced effectiveness, exemplary service quality, and the elimination of costly and time-consuming tasks while taking into account the unique requirements of each department and the firm's existing business procedures.

THE SOLUTION:

Ispiral's Practice Management Suite is a unique framework which provides a comprehensive view of an organisation's various procedures. The Solution migrates data from separate sources into one coherent, holistic image of all CRM activities, AML procedures, handling of projects, and timesheet, leave management, and billing processes. A custom-made design for each process was required, with added safeguards emplaced throughout implementation.

BENEFITS:

With iSPIRAL's Practice Management Suite, KPMG secured a seamless, secure, and in-depth understanding of a multitude of workflow processes. The integration of the Suite was custom-modified to the specific rules and requirements of the organisation, delivering enhanced accountability for each team member while minimising the occurrence of wrongdoings and omissions.

A photograph showing a group of people in a meeting, with a woman in the foreground looking towards the right. The image is overlaid with a semi-transparent teal filter.

WHAT OUR CUSTOMERS SAY

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